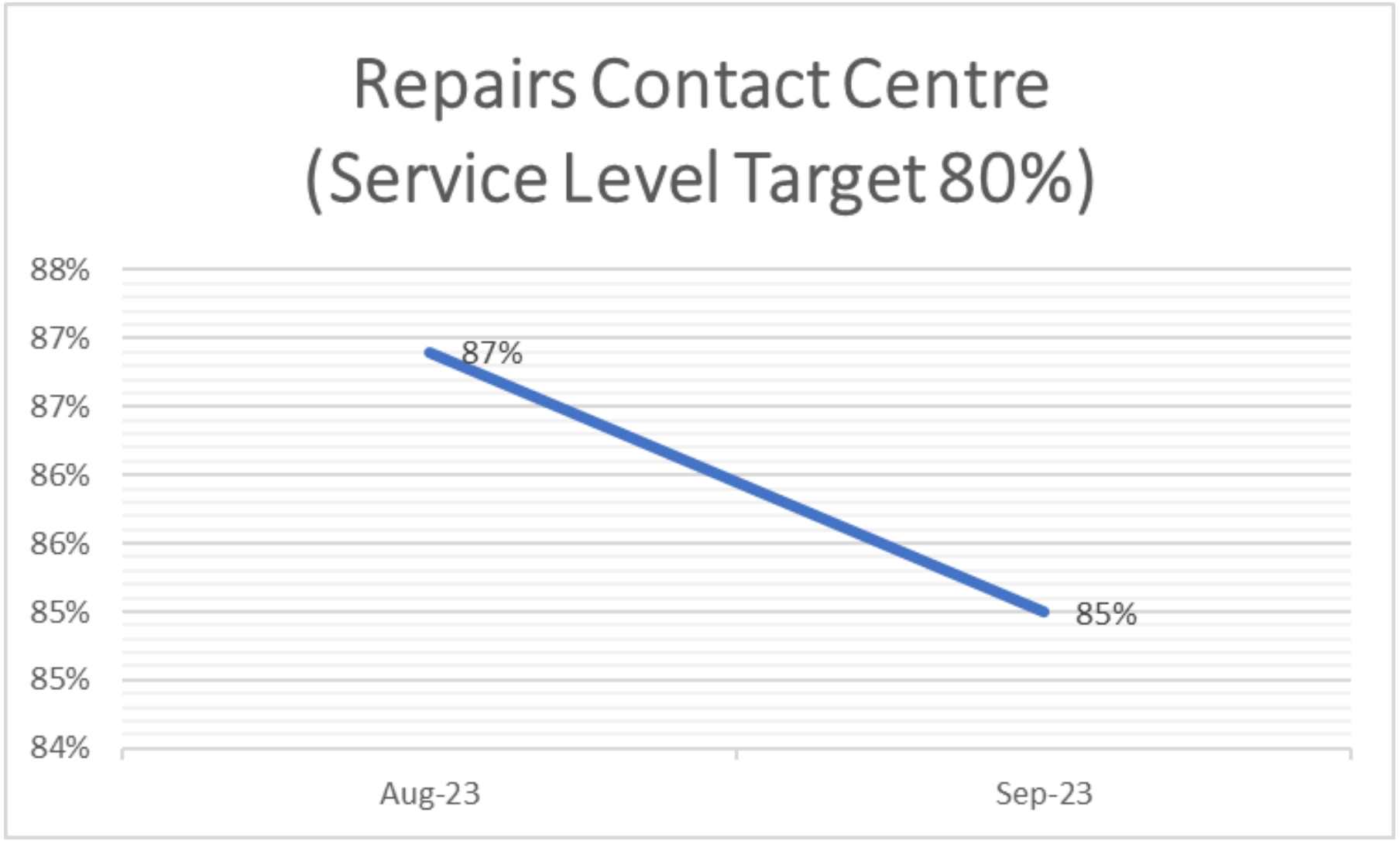
Repairs Contact Centre Performance

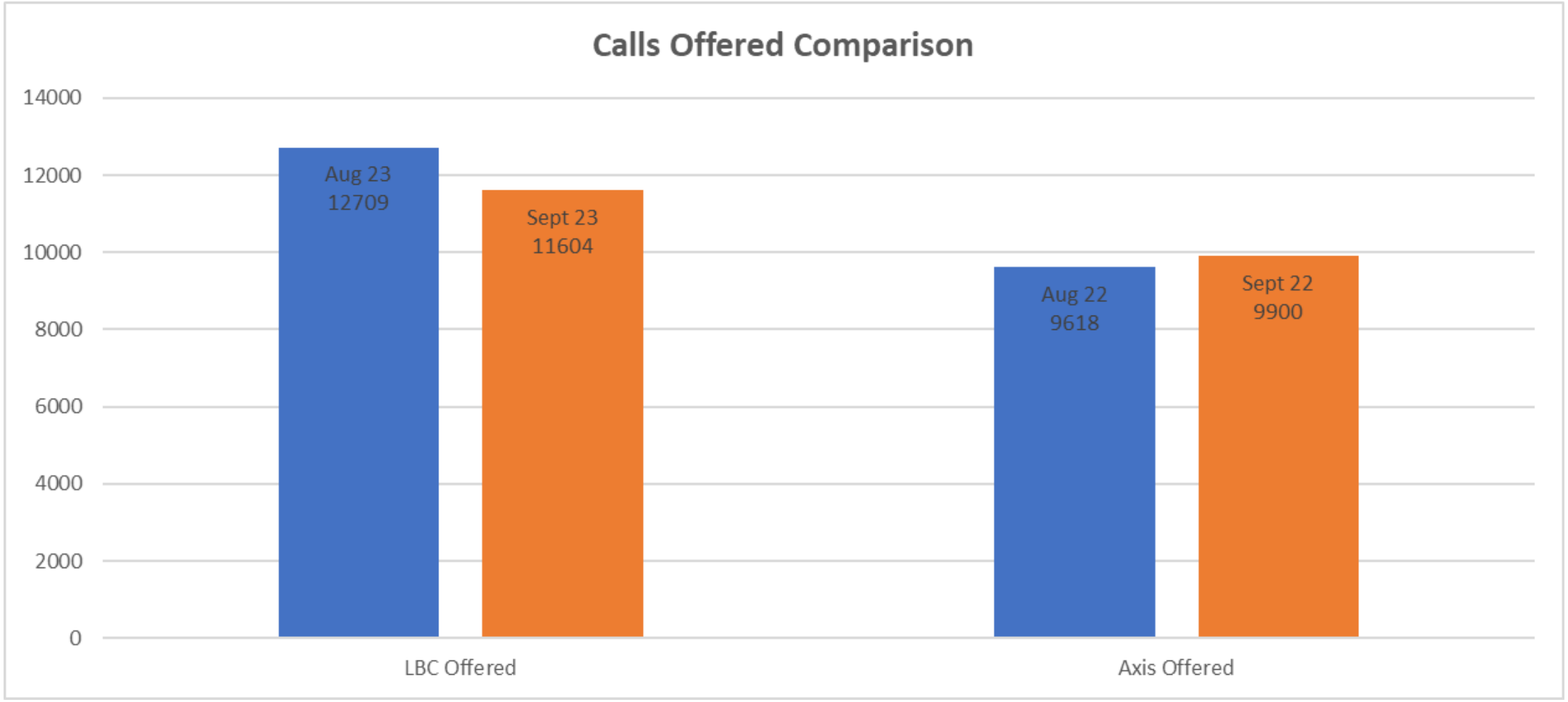
Service Level:



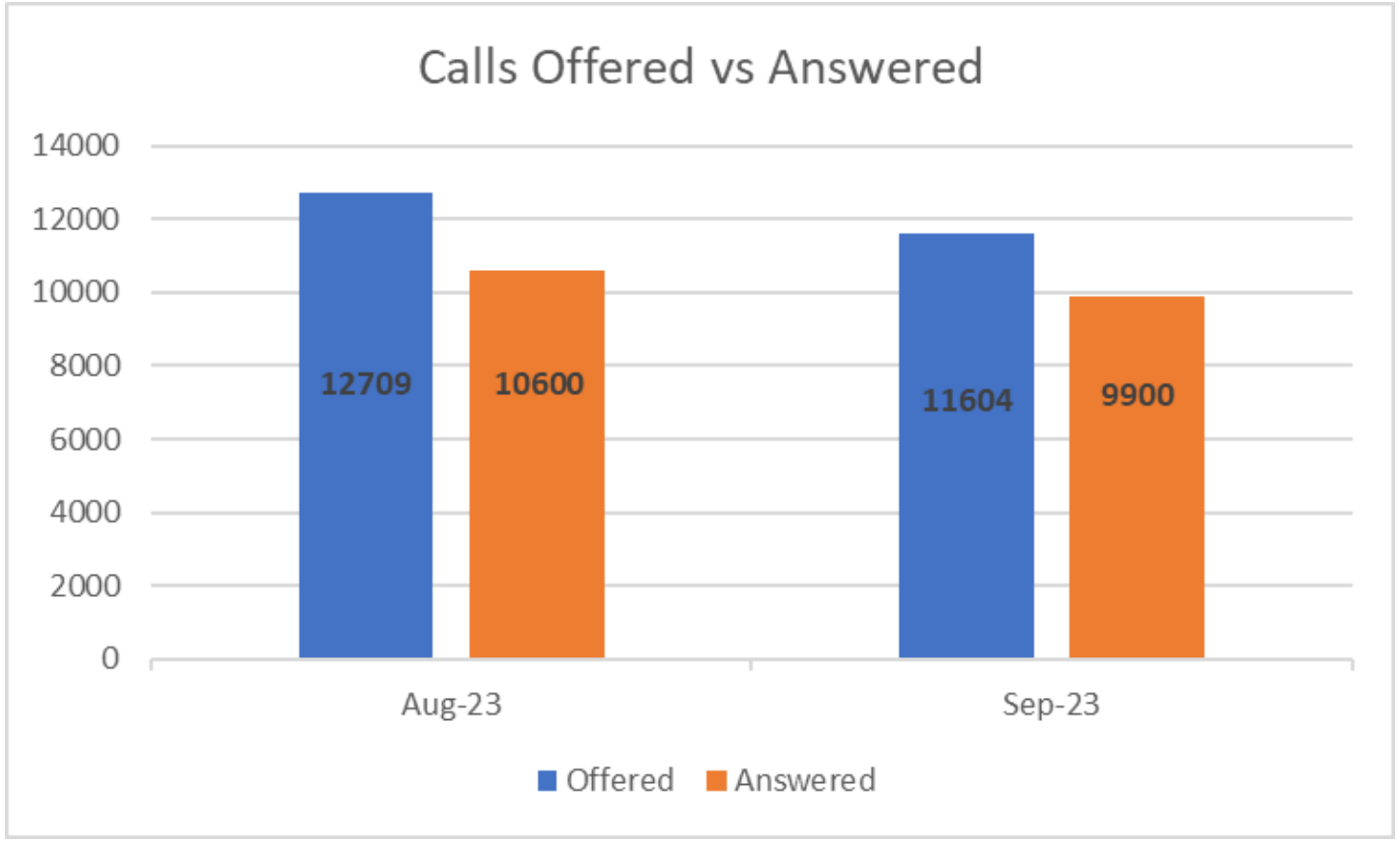
Rolling Trend

Calls Offered:

Calls Offered :

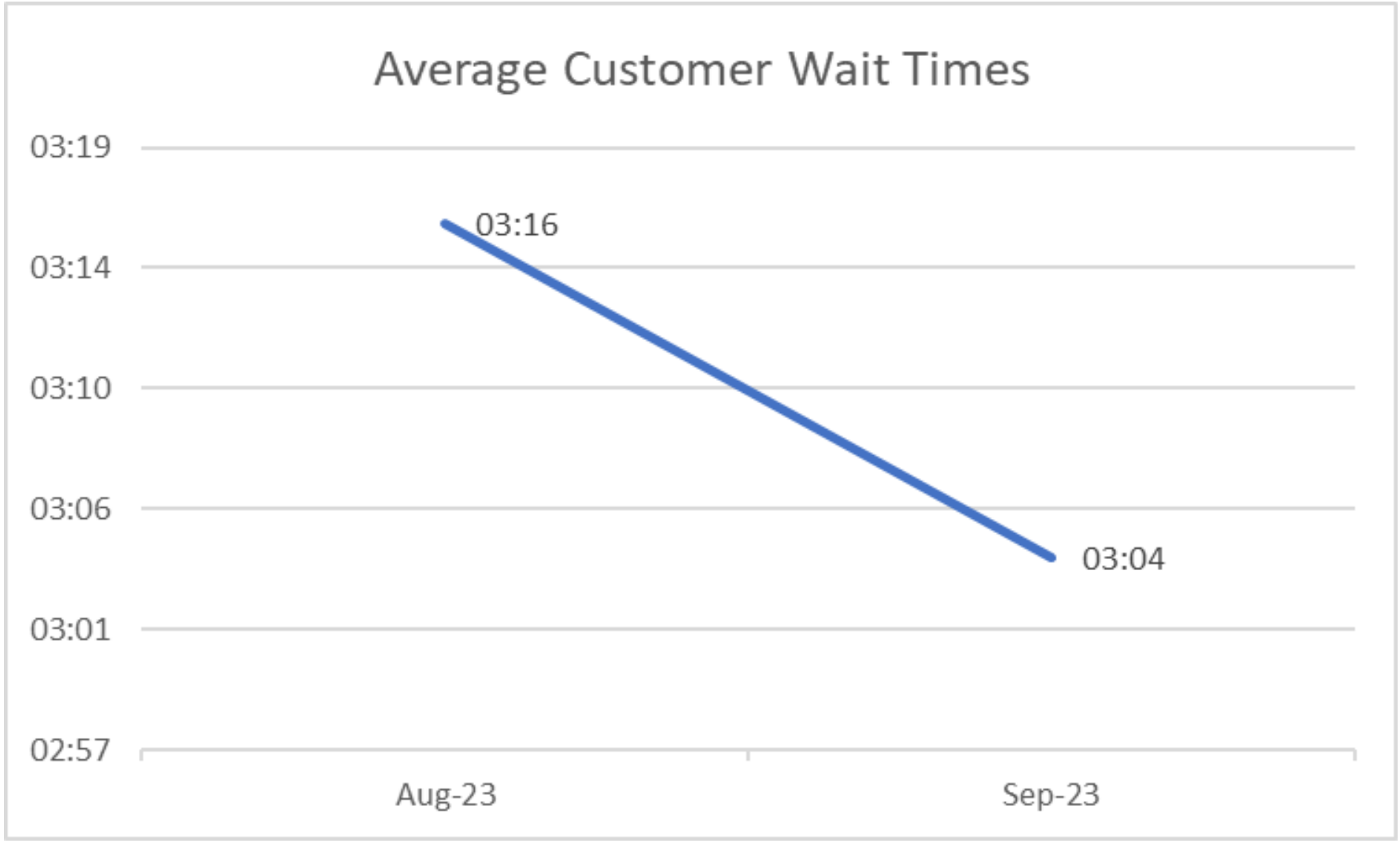


Calls Offered vs Answered:



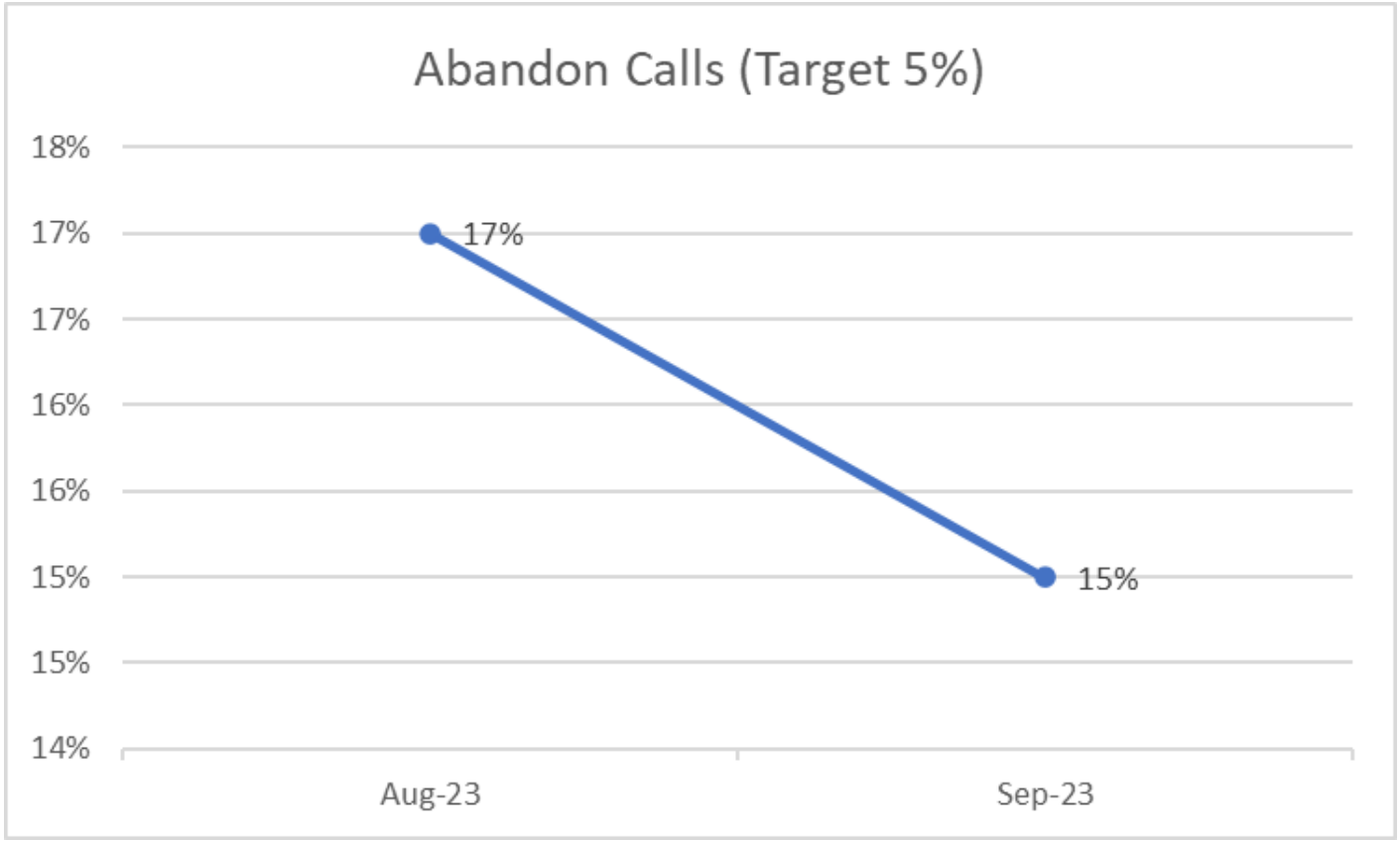
Rolling Trend

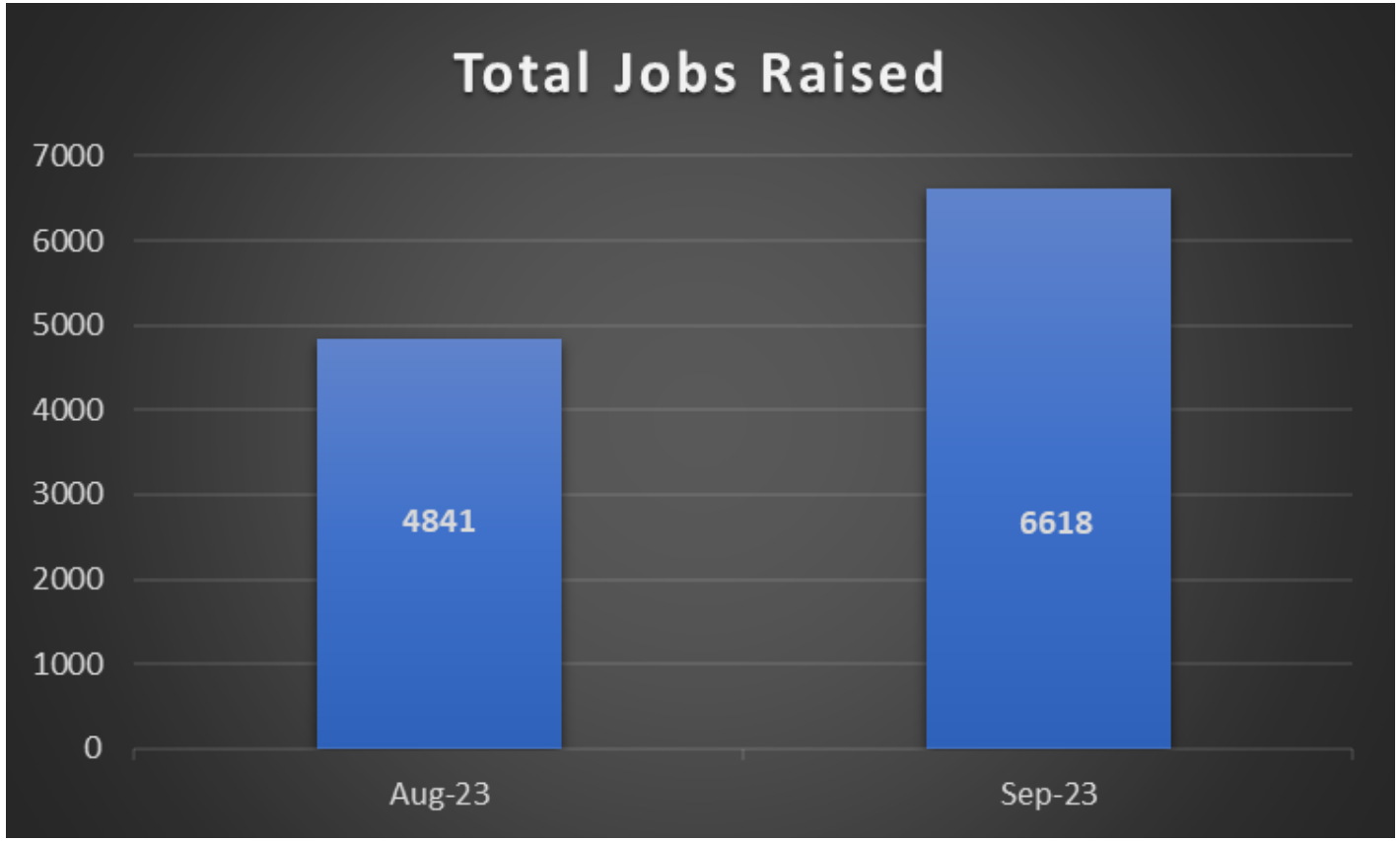
Average Customer Wait Time :



Wait Time Trend

Calls Abandoned:



Rolling Trend

Total Jobs Raised